

Dear Esteemed Guests, Greece has done a very good job to protect its citizens against the COVID-19 pandemic. Recently, the effects of the health crisis have decreased significantly due to vaccination and good weather, making it possible for the country to gradually get back to normality. The opening of the tourist season is finally here, and the Greek Government has already announced an official plan for the safe re-start of Greek tourism beginning of May. I would like to let you know some of the most important information in view of the upcoming summer season.

- *The Official Health protocols for Hotels, Villas & Apartments have been announced and you can find the information in English here. <https://mintour.gov.gr/health-protocols-for-tourism-businesses/>*

- Restrictions on international air travel you can find here: <https://travel.gov.gr/#/>

- The reopening of Greece to international tourism will only apply to countries that meet certain epidemiological criteria with regards to COVID-19 – meaning countries where the spread of the coronavirus has been contained to low levels.

PAROS NEREIDS VILLAS POLICY DUE TO COVID-19

The safety of our guests and our staff is a top priority. We have provided our business with helpful guidelines and safety information provided by the World Health Organization (WHO), the U.S. Centers for Disease Control and Prevention (CDC) and Greek National Organization of Public Health (EODY), detailing how to identify COVID-19 symptoms and mitigate its transmission. We have standard cleaning and disinfecting supplies in achieving the highest standards of cleanliness, disinfection and hygiene.

Guests who are prohibited from traveling under applicable law will have their cancellation or change penalties waived on direct bookings.

For bookings made by a travel agent or online booking platform, guests are advised to contact the agent or booking platform directly.

Additionally, due to the current situation with coronavirus, our VILLAS are implementing new processes to protect the safety of our guests and team members. This may result in a reduction in certain services and amenities that are normally available. If guests have questions or concerns, we kindly ask them to contact directly to info@parosnereidsvillas.com

Stronger Health and Sanitation Measures

We are monitoring the information that becomes available about Covid-19 and are closely adhering to guidance from the major official sources, while we will be implementing a sanitation protocol on our villas for this summer enforcing the following measures:

Professional cleaning and certified, eco-friendly sanitization and disinfection processes in-between bookings, quick, and safe for the guests to enter the premises instantly. Our staff which accessing your villa wears Personal protective equipment during the cleaning service.

A rigorous daily cleaning procedure with certified cleaning products, as well as daily disinfection of higher risk area.

Disinfection of surfaces and areas that come in contact with hands. Check in online or outdoors.

Villa's keys are disinfected before customers pick them up.

The entire villa is intensively cleaned and disinfected based on the protocols of government and public authorities.

At each arrival the customer will find a hand antiseptic.

Each villa (including the filter of the A/C) is disinfected with the ULV fogger system before the customer arrives. The private pool water is cleaned regularly during the day by the solid chlorine method which retains the characteristic of slow dissolution in water which has the ability to neutralize all pathogens, such as bacteria, coliform bacteria, viruses, etc.

Strictly enforced rules about the personal hygiene of on-site staff based on the protective measures against COVID-19 recommended by WHO, such as hand hygiene, physical distancing, and continuous health checks to ensure the good health of the staff employed on the premises.

The Private Nature of Villas

Our villas are by definition a small sanctuary of privacy and seclusion. They provide for a sequestered environment, offering privacy and safety from crowds and exclusive use of all amenities. They allow families and friends to get-together and sojourn in secured, greatly-maintained private spheres.

We are all in the hope that this difficult time will be overcome, soon. We are staying positive and are preparing for your villa holiday. We know what holidays with your friends and loved ones mean to you and we'll be here to make sure you relax, recharge and dream the way you want to.

“No matter what you do right now, don't forget to dream about that next big trip, because the time will come when the answers are clearer and the future more knowable, and when it does, travel will be what helps us start moving forward again.”

Our priority is to enjoy your holidays in a safe environment.

Thank you in advance for your trust in PAROS NEREIDS' VILLAS as you plan for your future holidays.

Keep Distances and Stay safe!

Elena Samara